

The Fairfax County **Human Services System**

Data Driven Decision-Making

Neighborhood and Community Services
Countywide Service Integration and Planning Management

February 12, 2016
Board of Supervisors

Working Together To Achieve Better Results





Fairfax County Human Services System

This presentation highlights work designed to:

- Provide a holistic perspective of the human services system
- Provide an integrated approach using data to inform decisions and solutions
- Align efforts of, both public and private, stakeholders to improve outcomes
- Provide a framework for continuous improvement





Fairfax County Human Services System

Sample work efforts included in this presentation:

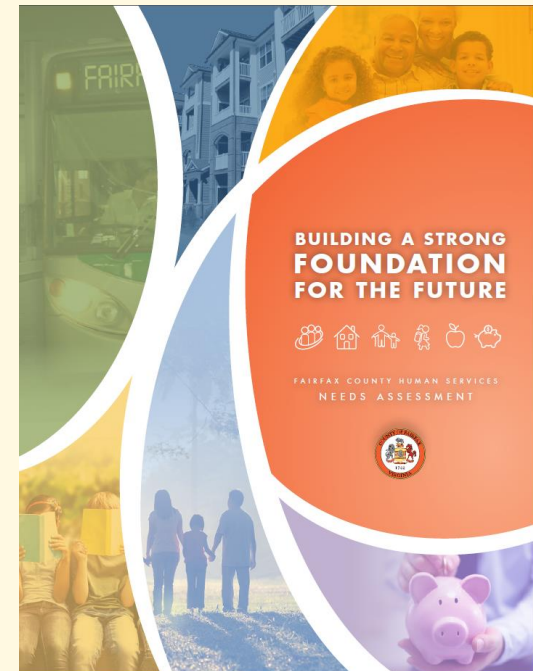
- Human Services Needs Assessment
- Human Services Report Card
- Human Services Regional Reports





Fairfax County Human Services System *Needs Assessment*

- Conducted in an effort to gain a thorough understanding of the strengths and challenges currently facing Fairfax County residents
- Designed to understand community needs and use this information to improve outcomes for all residents
- Collected information through a variety of methods including:
 - Community feedback
 - Survey data
 - Programs and services data





Fairfax County Human Services System *Needs Assessment*

- Outlines changes in Fairfax County in the following areas:
 - Population
 - Economy
 - Infrastructure (housing and transportation)
- Identifies inter-related changes driving needs in the following areas:
 - Housing
 - Economic self-sufficiency
 - Health
 - Connections to resources
- Emphasizes the needs of children and youth, older adults, and individuals with disabilities
- Helps focus efforts and more effectively align resources, programs, and services to demands

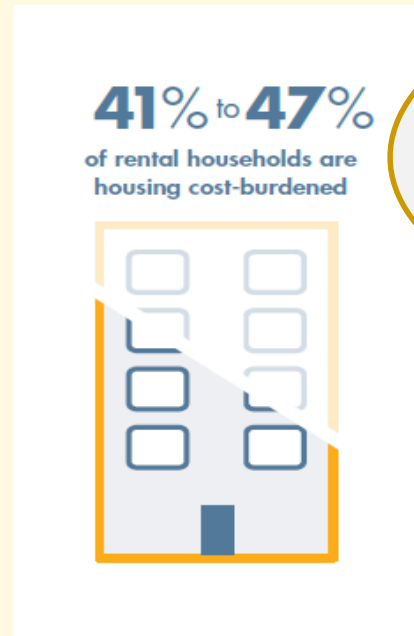


Fairfax County Human Services System *Needs Assessment*

Example: Connecting information to better understand our community

Residents identified affordable housing as a pressing need.
To supplement this information:

- Analyzed data from the U.S. Census Bureau and local demographic sources to determine trends in rental costs
- Collected and analyzed data from county programs



"Corporations make decisions on where to locate depending on affordable housing options...If housing is too expensive, it will detract from businesses operating in our county."



Since 2005, 41% to 47% of all households in Fairfax County who rent are housing cost-burdened



Fairfax County Human Services System Report Card

- Collection of key indicators concerning the well-being of:
 - Individuals
 - Families
 - Communities
- Continuous process to monitor and evaluate system performance in coordination with community stakeholders

Connected Individuals

Connected individuals are those of all ages and abilities who contribute to and are engaged in their communities as well as have access to legal services. Fairfax County's Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities. Fairfax County's Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

GOALS:

- Increase engagement in community life, civic activities, and recreational interests
- Increase supportive relationships in families, neighborhoods and communities
- Improve access to resources that promote residential stability

Why Does This Matter?

Fairfax County recognizes that a strong social connection with others and to communities promotes financial and residential stability among residents. From volunteering to participating in activities and civic life, these connections are an important part of being a member of the community.

The ability of an individual to reach a place of employment, medical services or grocery shopping is essential to personal residential stability. The U.S. Census Bureau estimates that in 2010, 15.8% of households in Fairfax County did not have a vehicle available. In 2012, 15.2% of older adults and individuals with disabilities in Fairfax County found that transportation is a barrier to their ability to reach a place of employment or to a place of medical or other care.

Economic Self-Sufficiency

Economic self-sufficiency is the ability of individuals and families to maintain sufficient income to consistently meet their needs. Meeting food, housing, utility, health care, transportation, taxes, government aid and clothing - with no or minimal financial assistance or reliance from others or public institutions. The Fairfax County Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

GOALS:

- Increase levels of educational attainment to increase employability and future earnings
- Increase access to social and work supports necessary for stable employment
- Increase successful transitions from government safety net services to economic independence
- Increase individuals' ability to be financially resilient

Why Does This Matter?

Despite the overall wealth of Fairfax County, substantial economic challenges are faced by many residents. Over the past few years there has been a significant increase in the number of people who are living in poverty. This is due to the reduction of public aid to the highest level of living in the country, it is difficult to meet basic needs exclusively through low wage employment. Conditions associated with poverty also tend to limit an individual's ability to develop life skills, abilities, knowledge and health care.

Healthy People

Healthy People are those of all ages who attain a healthy lifestyle, take action to prevent and manage chronic diseases, have the resources to meet their needs, and are able to live independently, participate in their communities, and have the opportunity to contribute to their communities.

GOALS:

- Increase mental and physical health
- Improve the protection and well-being of children and adults in their families and communities
- Increase community protection against public health threats

Why Does This Matter?

Health and well-being encompasses a wide variety of preventative and treatment strategies in such areas as physical health and mental health, chronic diseases, and long-term care. Health and well-being are also closely linked to economic self-sufficiency and social stability. The Fairfax County Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

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Positive Living for Older Adults and Individuals with Disabilities

Positive living for older adults and individuals with disabilities is a holistic approach that recognizes the unique needs and strengths of these populations. It focuses on promoting independence, dignity, and quality of life. Fairfax County's Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

GOALS:

- Increase people's ability to live, work, and play in settings of their choice
- Improve the quality of life for older adults and individuals with disabilities

Why Does This Matter?

There were approximately 148,000 older adults 65 and older living in Fairfax County in 2012. It is important to ensure that these individuals have the opportunity to live independently, participate in their communities, and have the opportunity to contribute to their communities.

Successful Children and Youth

Successful children and youth are those who are able to live independently, participate in their communities, and have the opportunity to contribute to their communities. They are able to live independently, participate in their communities, and have the opportunity to contribute to their communities.

GOALS:

- Increase the ability of children to get a healthy start in life
- Improve the ability of children to enter adulthood ready to succeed
- Increase the ability of children to be financially resilient

Why Does This Matter?

Effects of community stresses such as unemployment, housing instability, and family issues are felt by children and youth. These effects can be passed on to the next generation. Fairfax County's Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

What is happening in our county? — Representative Indicators of Fairfax County

Fairfax County measures the indicators below to assess conditions and to help impact Successful Children and Youth.

Sustainable Housing

Sustainable housing is safe, stable, and affordable housing accommodations that are accessible to all individuals and families. It is a key component of the human services system. Fairfax County's Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

GOALS:

- Increase safe, affordable, and accessible housing
- Promote and encourage housing

Why Does This Matter?

A high cost of living in Fairfax County makes it difficult for many families to obtain and maintain stable housing conditions. Housing, jobs, and other factors may have become more difficult for families to obtain and maintain. Fairfax County's Human Services System recognizes that people have the right to live independently, participate in their communities, and have the opportunity to contribute to their communities.

Provision Indicator	Baseline	2015-2016	Most Recent
# of persons experiencing homelessness in the Fairfax Falls Church area*	1,900 (2015)	1,220 (2015)	1,200 (2015)
% of households reporting 50% or more of income on housing	20% (2015)	18% (2015)	18% (2015)
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Source: *2015 Homeless in Fairfax County, **2015 Housing Needs, ***2015 Housing Needs



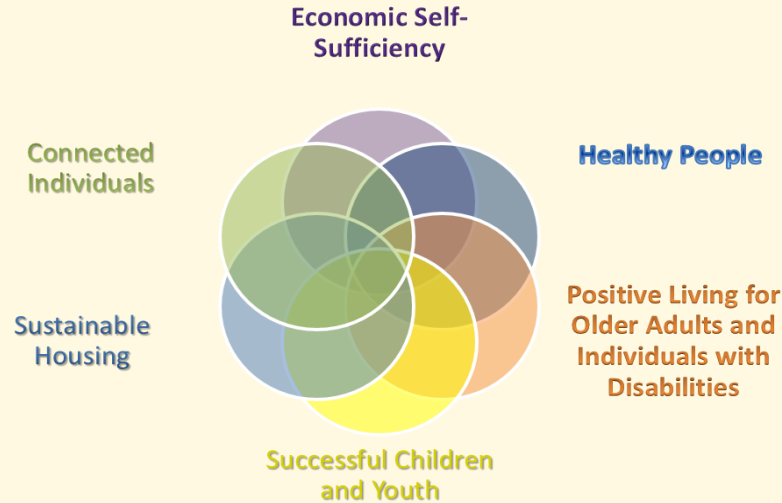
Fairfax County Human Services System

Report Card

- Communicates performance information regarding outcomes of residents receiving services using the following framework:
 - **Focus Areas** – *overarching results for the system*
 - **Goals** – *provide general direction for the system*
 - **Indicators** – *inform decision-making both now and over time through the ability to see trends and make forecasts*
 - **Strategies** – *target the work and resources needed for improving outcomes*



Fairfax County Human Services System Report Card



Example of the type of information supporting this process:

- Focus Area: **Sustainable Housing**
- Goal: **Increase safe, affordable, and accessible housing**
- Indicator: **Percent of individuals and families who are successfully housed**
- Strategy development: Topics being explored include **Partnerships and Collaboration, Policy and Regulation**

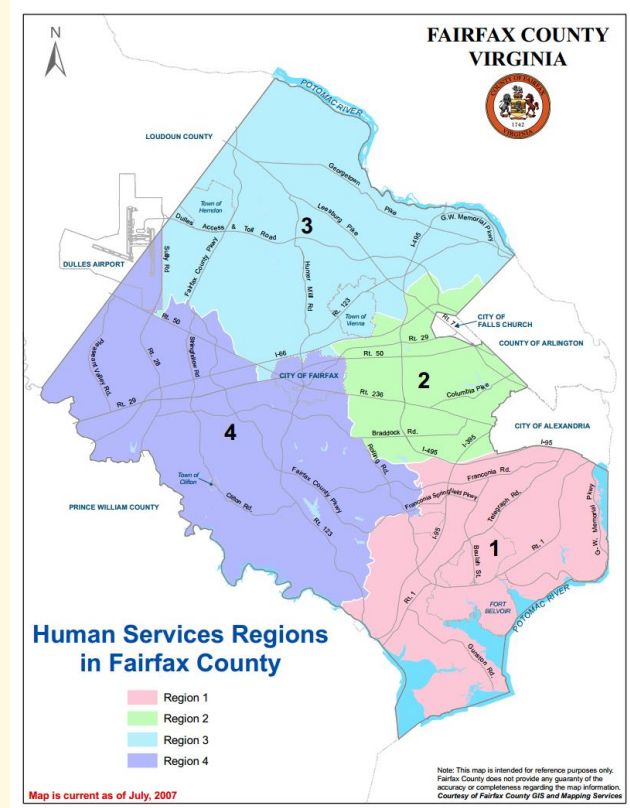
Final strategies and a full presentation of the report card will be presented to the BOS at a later date.



Fairfax County Human Services System

Human Services Region Reports

- Demographic and human services reports for each of the county's Human Services regions
- Human Services Region Reports will enable staff, stakeholders and the community to better understand the population within each region, as well as the service needs and resources in each region



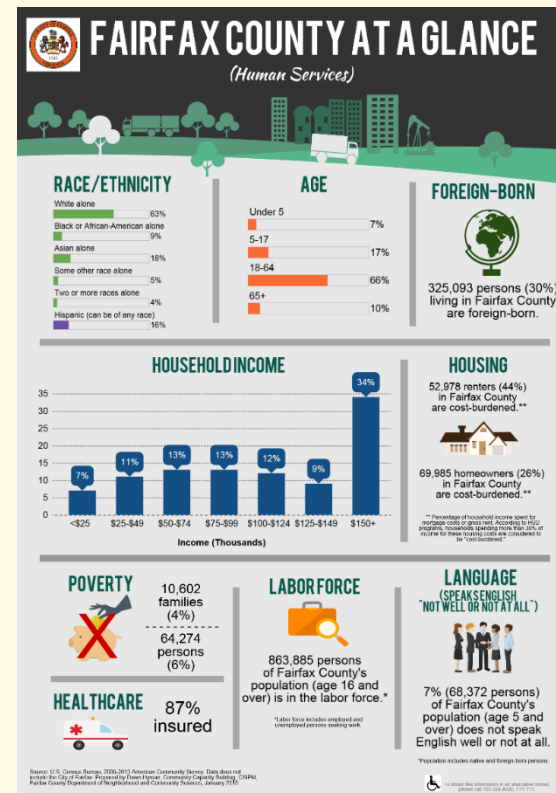


Fairfax County Human Services System

Human Services Region Reports

For each region, and for the county as a whole, the following demographic information is presented:

- Race/Ethnicity
- Age
- Foreign-born
- Household income
- Housing costs
- Poverty rate
- Health insurance coverage
- Employment
- Language spoken at home

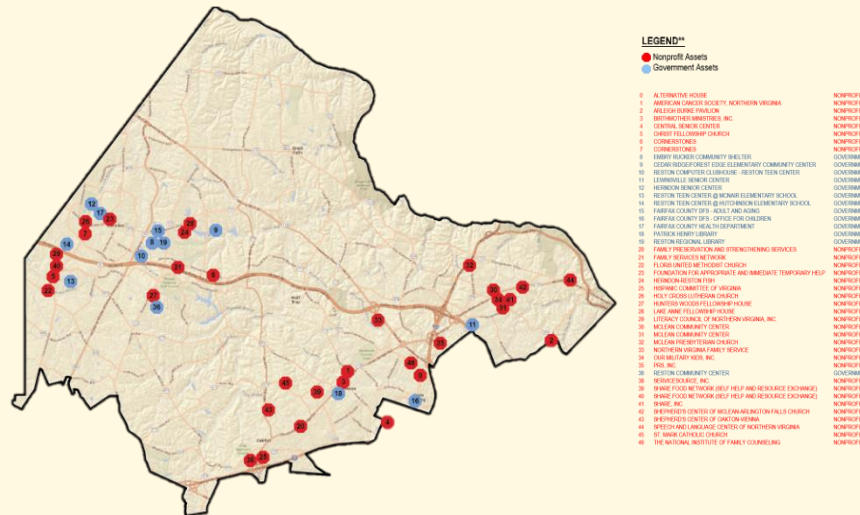




Fairfax County Human Services System

Human Services Region Reports

REGION 3 ASSET MAP



- The reports include maps of each region that display the locations of nonprofit organizations and government assets that provide human services
- Also included are maps that display the highest concentrations of individual basic needs requests within each region



Fairfax County Human Services System

Work Continues:

- Integrate the data...
 - Strategic Economic Success Plan
 - Capital Improvement Plan (CIP)
 - Consolidated Community Funding Pool (CCFP)
 - Regional community planning and development
 - IT plans
- Create data visualizations and interactive tools for supervisor districts and neighborhoods across Fairfax County
- Provide more detailed information to the BOS, community and staff



Fairfax County Human Services System

Questions?